Dealr Subprocessor List

Effective October 15, 2026 · v1.1.0

How this page works. Capitalized terms used but not defined in this page have the meanings given in Section 2 of the MSA General Terms, including the terms Section 2 identifies as defined in other components of the Agreement. This page is the Subprocessor List referenced in DPA §6.1 (authorization; list). If this page conflicts with the DPA, the DPA controls.

Dealr uses the third-party subprocessors below to provide the Services. Dealr binds each one by written terms that require it to keep Personal Data confidential and protect it with appropriate security measures, and Dealr remains responsible for its subprocessors (DPA §6.1). Dealr hosts its own production systems in the United States; subprocessors may process data in the United States and other countries (DPA §11.1). AI vendors are also subject to the standing rules in AI Addendum §3.5.

Changes. Dealr emails each Customer's Authorized Contacts and account administrative email at least thirty (30) days before a new subprocessor processes Personal Data, and records each change in this page's version history at the Policy Center (DPA §6.2 (subprocessor changes)).

This list does not include:

(a) *entities to which Customer directs disclosure through the Services, or whose services Customer itself contracts for and authorizes Dealr to connect to. Examples are a lender Customer selects to receive a credit application, an integrator Customer designates, Customer's own payroll or DMS provider that Customer connects to the Services, or a Customer email environment (such as Google Workspace) that Customer's administrator authorizes the Services to access, or an AI application a Customer End User connects through an AI Client Connection (MSA §10.2(d)). All such entities process data as independent recipients or as Customer's own service providers under Customer's instructions and Customer's own agreements with them; or*

(b) *government authorities (e.g., state DMVs, county clerks, tax authorities) that receive filings and submissions required for the Services or by law.*

Where Dealr engages an intermediary of its own choosing to transmit data to such recipients, that intermediary is listed below. Independent financial service providers and consumer reporting agencies that end users or Customer contract with directly are named under "Not subprocessors" below.

Subprocessors

Subprocessor	Category	Purpose
Amazon Web Services, Inc. (AWS)	Cloud	Hosting, storage, compute; AWS AI services (document OCR and ID reading with Amazon Textract, PII redaction)
Anthropic, PBC	AI & documents	LLM inference for AI Features
OpenAI OpCo, LLC	AI & documents	LLM inference; speech-to-text
Deepgram, Inc.	AI & documents	Speech-to-text
Voyage AI Innovations, Inc. (a MongoDB, Inc. company)	AI & documents	Text embeddings
Pinecone Systems, Inc.	AI & documents	Vector database
Azure Document Intelligence (Microsoft Corporation)	AI & documents	Document OCR/extraction; Dealr-scoped custom document models; fallback ID barcode reading for e-signing identity checks
Ntropy Network Inc.	AI & documents	Financial-transaction enrichment

Subprocessor	Category	Purpose
Fireworks.ai, Inc.	AI & documents	LLM inference for AI Features (hosted models, including the DeepSeek, Kimi/ Moonshot, and GLM families)
SignRequest B.V. (a Box, Inc. subsidiary) *(legacy)*	E-signature	Storage of documents from past e-sign ceremonies
Anvil *(legacy)*	E-signature	Storage of documents from past e-sign ceremonies
Zoho Corporation (Zoho Sign)	E-signature	Electronic-signature execution
PrintNode Ltd.	Back office	Cloud printing to Customer printers
Twilio Inc.	Communications	Voice, phone numbers, inbound SMS
Telgorithm Inc.	Communications	A2P SMS/MMS transport; 10DLC registration
Mailgun Technologies, Inc. (a Sinch company — "Sinch Email")	Communications	Email delivery
Intercom, Inc.	Communications	In-app chat and support ticketing
FullStory, Inc.	Analytics & ops	Session replay and product analytics
Smarty, LLC (formerly SmartyStreets)	Analytics & ops	Address validation and autocomplete
Dotsquare LLC d/b/a Geocodio	Analytics & ops	Address geocoding (dealr.tax)
Google LLC (Google Maps Platform)	Analytics & ops	Address autocomplete and geocoding
New Relic, Inc.	Analytics & ops	Performance monitoring
Functional Software, Inc. d/b/a Sentry	Analytics & ops	Application error tracking
Catamorphic Co. d/b/a LaunchDarkly	Analytics & ops	Feature-flag evaluation
Google LLC (reCAPTCHA)	Analytics & ops	Bot protection on dealer-website forms

Not subprocessors

These providers process data under their own terms and legal obligations, and are not Dealr subprocessors:

- Payment, bank-connectivity, and credit providers that end users or Customer contract with directly: Dwolla, Inc.; Plaid Inc.; Quiltt, Inc. (with its sub-aggregators MX Technologies, Inc. and Finicity, Inc.); Cardknox Development, Inc. d/b/a Sola; 700Credit, LLC; and Checkr, Inc. (background screening under Schedule B §B-4(b)).
- Amazon Web Services, Inc. (Amazon Rekognition), which runs the e-signing face check for Dealr. Dealr is responsible for that biometric data under the Biometric Data Policy and DPA §2.3(d), so AWS processes it for Dealr, not as a subprocessor of Customer's Personal Data. AWS is listed above as a subprocessor for its other services.
- Entities in the exclusions above, such as recipients Customer directs, Customer's own connected services, and government authorities.